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(54) Title: VOICE RECOGNITION SYSTEM AND METHOD

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(57) **Abstract:** A method of matching an utterance comprising a word to a listing in a directory using an automated speech recognition system by forming a word list comprising a selection of words from the listings in the directory; using the automated speech recognition system to determine the best possible matches of the word in the utterance to the words in the word list; creating a grammar of listings in the directory that contain at least one of the best possible matches; and using the automated speech recognition system to match the utterance to a listing within the grammar.



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